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www.bikingcr.com

BIKINGCR · OUT IN THE OPEN CR S.R.L.

Booking Terms & Conditions

BikingCR – Ride. Explore. Connect.

1. Booking Process

You can reserve your place on a BikingCR trip through our online booking system or by contacting us directly. Your reservation is confirmed once we have received your required deposit and sent you a written booking confirmation. Each participant must provide accurate personal and contact information and review the applicable trip details and policies before booking.

2. Minimum Group Size & Departure Confirmation

Our scheduled group trips require a minimum of **four participants** to operate.

If the minimum group size has not been reached **60 days before departure**, BikingCR will contact you and offer the option to cancel your reservation and receive a refund of your deposit, or transfer your booking to another available departure date.

You may contact us approximately 60 or 30 days before departure to check the number of registered participants and ask about the current trip rate. We will communicate the departure status directly to you.

3. Deposits & Final Payment

A fixed deposit of **US$1,000 per person** is required at the time of booking to secure your place at the confirmed trip price.

The remaining balance is due **60 days before the trip's arrival date**. We will send you an online payment link, or you may arrange payment by bank transfer.

For bookings made less than 60 days before arrival, the full trip price is payable at the time of booking.

Please refer to our separate **Deposits, Payments & Refund Policy** for cancellation conditions, refund provisions and late-payment terms.

4. Client Responsibilities & Booking Changes

Each participant is responsible for ensuring they have physical fitness, mountain biking experience and ability appropriate for the selected trip.

All riders must follow the guide's instructions, respect safety requirements, use appropriate protective equipment and behave responsibly towards fellow participants, staff and local communities.

Comprehensive international travel and medical insurance is mandatory, including coverage for mountain biking on mixed terrain, emergency medical expenses and evacuation.

Any requests to change booking details, participant names, travel dates or accommodation arrangements must be submitted to BikingCR in writing. All changes are subject to availability, supplier conditions and BikingCR's approval. Additional charges may apply.

Each participant must also complete and sign the required participation waiver before the trip begins.

5. Itinerary Changes & Operational Adjustments

Our published itineraries represent the planned experience, but outdoor adventures are subject to changing conditions.

Weather, trail conditions, road closures, safety concerns or other unforeseen circumstances may require BikingCR to modify cycling routes, schedules, accommodation, activities or transportation arrangements.

When necessary, we may replace the cycling section with a minibus transfer, select an alternative route or make other reasonable arrangements. Our priority is always the safety and well-being of our participants and staff.

BikingCR reserves the right to make reasonable itinerary adjustments when necessary. We will make every effort to preserve the overall character and quality of the experience. Any applicable refund or compensation will be handled in accordance with our refund policy and applicable law.

6. Third-Party Suppliers & Responsibility

Certain services included in your trip, such as hotels, restaurants, transportation and local activities, are provided by independent third-party suppliers.

These services are subject to availability, operating conditions and the suppliers' own terms. While BikingCR carefully selects and coordinates its service providers, we cannot guarantee that third-party services will never experience delays, changes or disruptions.

If a supplier is unable to provide a confirmed service, we will make reasonable efforts to arrange a suitable alternative whenever possible.

Nothing in these terms excludes or limits BikingCR's responsibilities or liabilities to the extent that they cannot legally be excluded or limited under applicable law.

Acceptance of Terms

By completing your reservation and submitting payment, you acknowledge that you have read and agree to these Booking Terms & Conditions and the applicable BikingCR policies provided during the booking process.

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