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BIKINGCR · OUT IN THE OPEN CR S.R.L.

Cookie Policy

Last updated: [Insert date]

At BikingCR, we use cookies and similar technologies to help our website function properly, improve your browsing experience and understand how visitors interact with our website.

This Cookie Policy explains what cookies are, how we use them, which third-party services may place cookies on your device, and how you can manage your preferences.

Website: www.bikingcr.com **Legal operator:** Out in the Open CR S.R.L. **Operating brand:** BikingCR

1. What Are Cookies?

Cookies are small text files that websites place on your computer, tablet or mobile device when you visit them.

They allow websites to remember certain information about your visit, such as your preferences, browsing activity or previous interactions.

Some cookies are necessary for a website to function correctly, while others help website owners understand visitor behavior, measure performance or improve their services.

In addition to cookies, websites may use similar technologies, such as tracking pixels, tags, scripts and local storage, for comparable purposes.

2. Why BikingCR Uses Cookies

We may use cookies and similar technologies for the following purposes:

A. Strictly Necessary Cookies

These cookies are essential for the website to operate properly and provide the services you request.

They may support:

- Website navigation and basic functionality.
- Security and protection against fraudulent activity.
- Booking and reservation processes.
- Payment-related functionality.
- Remembering essential technical settings.

These cookies cannot generally be disabled through our website's preference tool because doing so may affect essential website functions.

B. Performance & Analytics Cookies

We may use Google Analytics and similar tools to understand how visitors interact with the BikingCR website.

These technologies may collect information such as:

- Which pages visitors view.
- How visitors arrive at our website.
- How long visitors spend on different pages.
- Which links, buttons or sections they interact with.
- General device, browser and geographic information, such as approximate location.
- Website performance and technical issues.

This information helps us understand what visitors find useful, improve website navigation, evaluate our content and make the booking experience easier.

Analytics information is used primarily in aggregated or statistical form. Where applicable, we configure our analytics tools to minimize the collection of personal information.

C. Functional Cookies

These cookies allow the website to remember certain preferences or choices, where available, to provide a more convenient browsing experience.

For example, they may help remember language preferences or other website settings.

D. Advertising & Marketing Cookies

If BikingCR introduces advertising, remarketing or social media tracking technologies in the future, these may use cookies or similar technologies to understand visitor interests, measure advertising performance or display relevant promotions.

Such technologies will only be activated where applicable consent or another lawful basis is required and has been obtained.

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3. Google Analytics

BikingCR may use Google Analytics, a website analytics service provided by Google, to measure website traffic and understand how visitors use our website.

Google Analytics may collect information about your device, browser, pages visited, interactions and general browsing activity.

Depending on the configuration and applicable consent settings, this information may be processed by Google and transferred to servers located outside Costa Rica.

Google's processing of information is subject to its own privacy terms and policies.

For additional information, please visit:

Google Privacy Policy: https://policies.google.com/privacy

Google Analytics information: https://support.google.com/analytics

You can also use Google's browser add-on to opt out of Google Analytics:

https://tools.google.com/dlpage/gaoptout

Please note that blocking analytics cookies through your browser or website preferences may also affect how certain website technologies function.

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4. Third-Party Cookies & Booking Services

Some features of the BikingCR website may rely on services provided by third parties.

These may include:

- **Bókun:** Our online booking platform, which may use cookies or similar technologies to support reservation functionality and booking-related processes.
- **Payment providers:** External payment services may use cookies or similar technologies to facilitate secure payment transactions and prevent fraud.
- **Google Analytics:** Used to measure website traffic and visitor interactions.
- **Other website service providers:** Hosting, security, embedded content or other technical services may use cookies where necessary for their functionality.

Third-party providers may collect information directly through their own technologies and process it according to their respective privacy policies.

BikingCR does not control all cookies or tracking technologies placed by external providers. We encourage visitors to review the relevant third-party privacy and cookie policies.

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5. How You Can Manage Your Cookie Preferences

When you first visit the BikingCR website, you may be presented with a cookie notice or preference tool.

Where applicable, you can use this tool to:

- Accept all cookies.
- Reject non-essential cookies.
- Select the categories of cookies you wish to allow.
- Change or withdraw your preferences at a later time.

Strictly necessary cookies may remain active because they are required for essential website functionality.

You can also manage cookies through your internet browser settings. Most browsers allow you to:

- View cookies stored on your device.
- Delete existing cookies.
- Block all cookies or selected categories.
- Receive notifications when cookies are being placed.

Please be aware that disabling certain cookies may affect website functionality, including some booking or payment features.

To learn how to manage cookies, consult the help section of your browser.

6. How Long Cookies Remain on Your Device

Cookies may be classified according to how long they remain active:

Session cookies: These are temporary and generally expire when you close your browser.

Persistent cookies: These remain on your device for a specified period or until you delete them manually.

The duration depends on the purpose of the cookie and the service provider that places it.

7. International Data Processing

Some third-party services used by our website may process information outside Costa Rica.

Where cookies or similar technologies collect personal information, BikingCR will take reasonable steps to ensure that such processing and any applicable international data transfers comply with relevant data protection requirements.

For further information about how we collect, use, store and protect personal information, please consult our **Privacy Policy**.

8. Updates to This Cookie Policy

BikingCR may update this Cookie Policy from time to time to reflect changes in website functionality, analytics tools, third-party services or applicable legal requirements.

The latest version will be published on our website with its updated revision date.

We encourage visitors to review this policy periodically.

9. Contact Us

If you have questions about our use of cookies, tracking technologies or your privacy preferences.

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